

Rhodium Limited Lifetime Warranty

Rhodium provides a limited lifetime warranty on all stainless steel and ceramic sinks if the original purchaser owns the home in which the Rhodium product was originally installed.

This warranty exclusively covers manufacturing defects in material and workmanship of Rhodium Brand sink and faucet products (the "Product") during normal residential use for as long as the original purchaser owns their home. Finish reduction, scratches, staining, or acid/alkaline etching over time due to normal usage, cleaning practices, or atmospheric conditions are not manufacturing defects and are not covered under this warranty. Rhodium will not be responsible for any incidental or consequential costs associated with the removal or installation of the sink, the faucet, or its accessories. Exclusive warranty coverage starts from the invoice date of the products. Any returned materials must be accompanied by a return requisition form and return requisition identification number from the Rhodium requisition department.

Proof of purchase will be required, and the retrieval of this information will be the product owner's responsibility to verify warranty benefits. (Commercial applications do not apply to any warranty coverage).

Exclusive Remedy

In the event of any defect in the Product that breaches the foregoing warranties, Rhodium, at its option, will repair or replace the defective part of the Product. Rhodium Brand is to be notified with a description of the problem to claim the defective product. To notify Rhodium and receive assistance or service under this warranty, the original purchaser may: (1) call 1- 236-990-2686 for a consumer service representative who can assist you, or (2) write the Email to the consumer service department, email Rhodium customer service department by going to <https://www.rhodiumbuilding.ca>, or (4) notifying the location or distributor from which the Product was purchased. You may be required to return the Product to Rhodium for inspection, and proof of purchase may be required.

Limitations & Exclusions

Rhodium WILL NOT BE LIABLE FOR ANY OTHER DAMAGES OR LOSSES, INCLUDING, BUT NOT LIMITED TO, INCIDENTAL AND/OR CONSEQUENTIAL DAMAGES, REGARDLESS OF THE LEGAL THEORY ASSERTED, INCLUDING ANY CLAIM OR BREACH OF WARRANTY HEREUNDER OR ANY OTHER CAUSE, AND WHETHER ARISING IN CONTRACT OR IN TORT (including negligence and strict liability). All of the above warranties do not cover damages resulting from improper maintenance, repair, cleaning, or installation, misuse, abuse, alterations, accidents, natural deposits, natural oxidation, erosion, or force majeure. Damage to the product caused by accident, misuse, or abuse is not covered by this warranty. Failure to comply with

cleaning instructions may void this Rhodium warranty. Rhodium reserves the right to discontinue or modify any product at any time. All sinks and faucets should be installed by qualified plumbing professionals. Rhodium Brand is not responsible for any issues that arise due to inadequate plumbing.

If you require assistance with installation or malfunction, please contact Rhodium Brand Consumer Service at <https://www.rhodiumbuilding.ca> or 1- 236-990-2686.

*Labour, shipping, and handling are not included.