

Rhodium Faucet Cartridge Lifetime Coverage

Rhodium will provide a lifetime supply of replacement cartridges for its faucets. *

Exclusive Remedy

In the event of any defect in the product that breaches the foregoing warranties, Rhodium, at its option, will repair or replace the defective part of the product. Rhodium is to be notified with a description of the problem to claim the defective product. To notify Rhodium and receive assistance or service under this warranty, the original purchaser may: (1) call 1-236-990-2686 for a consumer service representative who can assist you, or (2) write the consumer service department at 6554 176 St, Surrey, BC V3S 4G5, and include a description of the problem, model number, location of purchase, your name, address, phone number, and approximate date of purchase, or (3) email Rhodium customer service department by going to <https://www.rhodiumbuilding.ca/>, or (4) notifying the location or distributor from which the product was purchased. You may be required to return the product to Rhodium for inspection, and proof of purchase may be required.

Limitations & Exclusions

Rhodium WILL NOT BE LIABLE FOR ANY OTHER DAMAGES OR LOSSES, INCLUDING, BUT NOT LIMITED TO, INCIDENTAL AND/OR CONSEQUENTIAL DAMAGES, REGARDLESS OF THE LEGAL THEORY ASSERTED, INCLUDING ANY CLAIM OR BREACH OF WARRANTY HEREUNDER OR ANY OTHER CAUSE, AND WHETHER ARISING IN CONTRACT OR IN TORT (including negligence and strict liability). All of the above warranties do not cover damages resulting from improper maintenance, repair, cleaning, or installation, misuse, abuse, alterations, accidents, natural deposits, natural oxidation, erosion, or force majeure. Damage to the product caused by accident, misuse, or abuse is not covered by this warranty. Failure to comply with cleaning instructions may void this Rhodium warranty. Rhodium reserves the right to discontinue or modify any product at any time. All sinks and faucets should be installed by qualified plumbing professionals. Rhodium is not responsible for any issues that arise due to inadequate plumbing.

To claim Rhodium Faucet Limited Lifetime Warranty, the homeowner should email info@rhodiumbuilding.ca with the above required documents or call 1-236-990-2686 for a Customer Service Representative between 9 AM-5 PM PDT Monday-Friday.

If you require assistance with installation or malfunction, please contact Rhodium Consumer Service at info@rhodiumbuilding.ca or 1-236-990-2686.

*Labour, shipping, and handling not included.