

Rhodium Faucet Warranty

The Rhodium Faucet Limited Lifetime Warranty covers replacement parts, including:

- a) Leaking or malfunction of the faucet head,
- b) Faucet handle if proven to be a manufacturing defect,
- c) Faucet cartridge,
- d) Other faucet components if proven to be a manufacturing defect. Any additional faucet problems beyond the above-mentioned may be covered by the Rhodium Faucet Limited Lifetime Warranty at the discretion of Rhodium.

Only replacement parts covered in the Rhodium Faucet Limited Lifetime Warranty are provided free of charge. Rhodium is not responsible for any shipping and handling costs.

The Rhodium Faucet Limited Lifetime Warranty does not cover finish reduction, scratches, staining, acid/alkaline etching, damage from chemicals such as alcohol and solvents, damage from cleaning practices, damage from abrasive cleaners, damage from atmospheric conditions, hose fatigue due to natural wear and tear, fatigue to the faucet due to excessive force, or reduced flow due to blockages from external debris.

Rhodium's liability only covers the Rhodium faucet and shall not exceed the purchase price of the faucet. Rhodium will not be responsible for any incidental or consequential costs associated with the removal or installation of the faucet or its accessories. This includes any damage and costs from repair, replacement, or labor. Any subsequent damage or incidents associated with the faucet will not be the responsibility of Rhodium. This includes flooring damage, water stains, cabinet damage, appliance damage, or accidents resulting in physical harm. Rhodium's responsibility only extends to the physical component of the faucet; any damages and harm resulting outside of the physical faucet are the responsibilities of the homeowner and installer.

The Rhodium Faucet Limited Lifetime Warranty extends only to the expected lifetime service of the faucet, which is 10 years. Rhodium Faucet Limited Lifetime Warranty extends up to 10 years from the original purchase date or date of occupancy in the original homeowner's home. Installations that do not follow the Rhodium instructions manual are not the responsibility of Rhodium. Rhodium strongly recommends all installations be carried out by licensed professionals. All installations require a waterline pressure test to ensure no debris slips into the hose. Rhodium is not responsible for any clogged hoses or reduced water flow resulting from dirty waterlines. Rhodium faucets are only warrantable for home use; any commercial usage voids the warranty.

To be eligible, the homeowner must be the original purchaser of the faucet. If the home where the faucet resides has changed owners, the warranty will be voided. The warranty is voided if the Rhodium product was relocated from its initial place of installation, including installation to a different sink within the building, relocation of the faucet to a new home, installation of the faucet after the rebuilding of the original home, installation on commercial property, or subjected to commercial use. The warranty will be voided if the faucet has been subjected to faulty maintenance, faulty installation, or misuse of the product.

To qualify for the Rhodium Faucet Limited Lifetime Warranty, the homeowner must provide proof of authenticity of the faucet and proof of purchase. Documents acceptable for proof of purchase include: the original receipt from a dealer, packing slip from the dealer, or invoice from the dealer. To prove the product in question is a Rhodium faucet, the homeowner must provide pictures of the whole faucet and a picture of the Rhodium logo. The picture of the whole faucet must be clear and identifiable as a Rhodium faucet. A picture of a disassembled faucet does not meet the requirements of a clear identifiable picture. The picture of the Rhodium logo must clearly show the logo; pictures distorted or modified by software void the warranty.